



*Fast friendly service on all major appliances*

## COVID-19 ACTION PLAN

---

We have been keeping our customers appliances up and running for 22 years and are committed to this mission throughout this pandemic. A&L Appliance Servicing will continue to serve the community, maintaining the following procedures to ensure that our technicians and customers remain safe.

- 1) We ask customers to keep at least a 6 foot distance from the technician. Customers with children at home, we ask that the children not be in the area of where the technician is working. We need to maintain as minimal interaction as possible.
- 2) When a technician is working in a laundry area of an apartment complex, we ask that tenants not enter the area until the technician is done working and has left the area/building. If a tenant does enter the laundry area, the technician will inform them that the laundry area will be closed until they are finished working.
- 3) Techs are coming in with a fresh pair of gloves and a mask prior to entering each home
- 4) Techs are disinfecting their tools, tool bags, tablets and phones after leaving each home
- 5) Parts that come in bags and boxes are disinfected prior to the tech receiving them either by spray disinfectant or disinfecting wipes
- 6) We ask the customer to disinfect the appliance we are going to look at and the surrounding areas, i.e., counter tops, appliance panels, handles, etc., if they are able
- 7) Payment options remain the same, cash, check or charge. Any checks or cash we receive will be disinfected as well.

*Together, we can help each other stay safe and healthy and keep our technicians working out in the field to continue serving our community*

*Thank you for your cooperation*

---